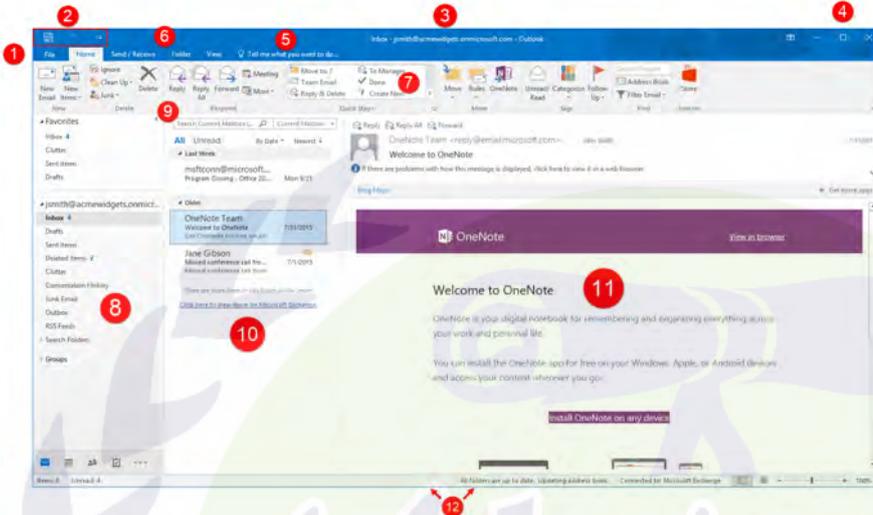# Microsoft® Office Outlook® 2016 Part 1
## Quick Reference Guide

Components of the Outlook Interface

1: File Menu (Backstage View)
2: Quick Access Toolbar
3: Title Bar
4: Window Controls
5: Tell Me
6: Tabs
7: Groups
8: Navigation Pane
9: Search Box
10: Working Area
11: Reading Pane
12: Status Bar

Conversations

This feature groups all sent and received e-mails that share the same subject line:

Clicking this arrow will expand or collapse the conversation. Here is an example of a conversation that has been expanded:

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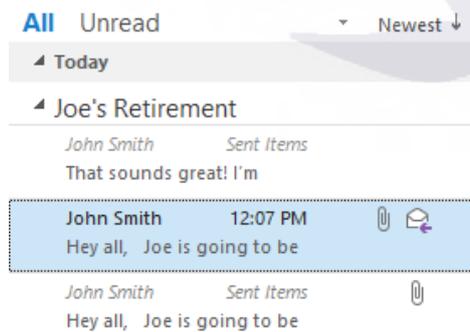
Types of Calendar Entries

There are three primary types of entries that can be added to the calendar in Outlook:

- **Appointments** are intended to be used when you have an obligation that occurs during a specific time frame.
- **Meetings** are similar to appointments; however, they also include expanded features like attendance management options.
- Finally, **all-day events** are obligations that span days rather than hours. For example, a conference would typically be considered an event.

No matter which type of entry you add to a calendar, you have the option to schedule them as **recurring**. This means that you can have an activity appear on a regular basis going forward so that you do not having to manually enter them in each time. Recurring events are identified in the calendar by the following symbol:
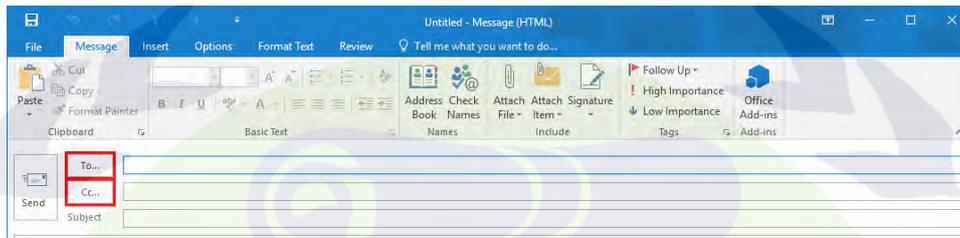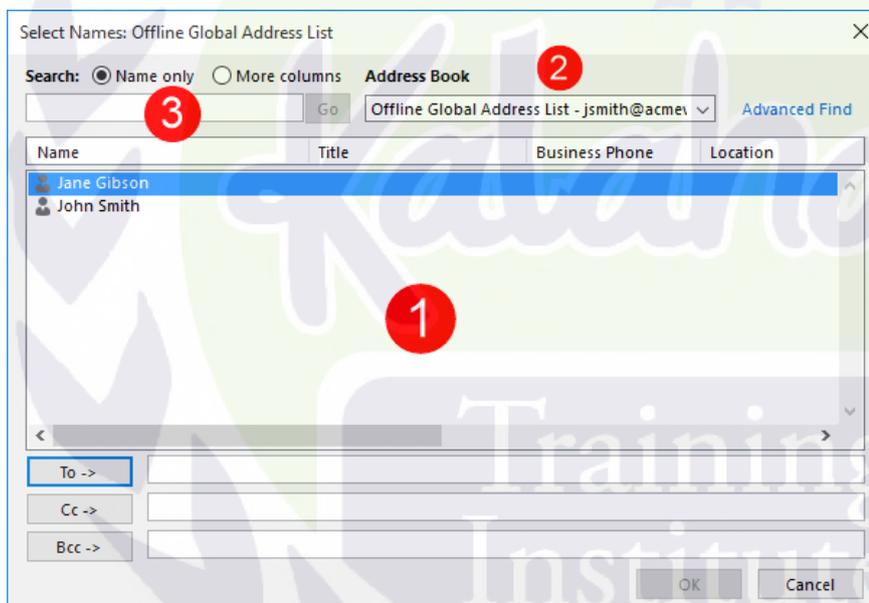
The Address Book

To access the address book and use it to insert contact information while composing a new message, click the To, Cc, or Bcc (if enabled) buttons. The keyboard shortcut for this command is Ctrl + Shift + B:

After clicking on any of these buttons, the Select Names dialog box will be displayed:

The main text area of this dialog box will show all of the **contacts (1)** that appear in your default contacts list. By clicking the **Address Book drop-down menu (2)**, you are able to choose the contacts list that you would like to display in this dialog box.

Near the top left-hand corner of this dialog box, you will see the **Search field (3)**. By typing a name into this text box, you are able to jump to a particular contact.

Creating Tasks

To create a new task, click Home → New Task while in the Tasks workspace. (You can also create a new task from any workspace with the Ctrl + Shift + K shortcut.) The Task form contains the following fields:

- Subject
- "Start date" and "Due date"
- Status
- Priority drop-down menu
- % Complete
- Reminder
- Body